

# How to Clean & Maintain your Timber Floor

## Protection:

- Place a mat at all doorways that lead from the outside of your home directly onto the timber floor area. Mats prevent excessive dirt, grit and moisture from damaging on your floor.
- Your floor needs to be protected from direct forms of heat and/or sunlight. Blinds, curtains and external awnings should be considered on large north and west facing windows and sliding doors.
- In order to reduce the possibility of excessive movement within your floor (ie. gaps and/or expansion) the internal environment of your home needs to remain consistent. We recommend maintaining an internal temperature of 10-30 degrees Celsius and a relative humidity between 30-70%.
- Stilettoes and high heeled shoes will cause indentations in your timber floor.
- Place felt pads or protectors on all heavy furniture.
- Use soft castors on all moveable/sliding furniture.
- Place suitable mats beneath all office chairs and desks.

## Cleaning:

- Vacuum your floor regularly to remove dirt and grit. (ensure the vacuum attachment is suitable for use on hard floors)
- Mop your floors on a weekly basis using a water based, non-abrasive cleaning agent and well wrung out damp mop.
- Scuffs or old stain can be removed using a clean, damp cloth and applying the undiluted cleaning agent directly to the marked area.
- Ensure all liquid spillages (ie. water, pet urine, wine, and cooking oils) are attended to immediately. Spills left unattended can cause irreparable damage to the floor's protective coating.

## The “What not to do” when caring for your Timber Floor:

- Never steam mop your timber floor.
- Never flood mop your timber floor.
- Never use non-recommended cleaning agents. These agents may contain abrasive ingredients which may damage your floor coating.

## Other considerations:

- Timber flooring will oxidise soon after installation with exposure to UV light. This will typically lead to a variation in tone and/or colour to boards which have been exposed and those with less exposure (ie. beneath rugs or furniture). We recommend moving these rugs and furniture intermittently to reduce this contrast in tone and colour.
- Some minor movement within a timber floor is to be expected. Timber is a natural product and is constantly moving and adjusting to its surrounding environment.