

# How to Clean & Maintain your Laminate Floor

## Protection:

- Place a mat at all doorways that lead from the outside of your home directly onto the laminate floor area. Mats prevent excessive dirt, grit and moisture from damaging on your floor.
- Your floor needs to be protected from direct forms of heat and/or sunlight. Blinds, curtains and external awnings should be considered on large north and west facing windows and sliding doors.
- To reduce the possibility of excessive movement within your floor (ie. gaps and/or expansion) the internal environment of your home needs to remain consistent. We recommend maintaining an internal temperature of 10-30 degrees Celsius and a relative humidity between 30-70%.
- Stilettos and high heeled shoes will cause indentations in your timber floor.
- Place felt pads or protectors on all heavy furniture.
- Use soft castors on all moveable/sliding furniture.
- Place suitable mats beneath all office chairs and desks.

## Cleaning:

- Vacuum your floor regularly to remove dirt and grit. (ensure the vacuum attachment is suitable for use on hard floors)
- Mop your floors on a weekly basis using a water based, non-abrasive cleaning agent and well wrung out damp mop.
- Scuffs or old stain can be removed using a clean, damp cloth and applying the undiluted cleaning agent directly to the marked area.
- Ensure all liquid spillages (ie. water, pet urine, wine, and cooking oils) are attended to immediately. Spills left unattended for a prolonged period can migrate into the core layer of the flooring, causing irreparable swelling and damage.

## The **“What not to do”** when caring for your Laminate Floor:

- Never steam mop your Laminate floor.
- Never flood mop your Laminate floor.
- Never use non-recommended cleaning agents. These agents may contain abrasive ingredients which may damage your floor coating.

### **Other considerations:**

- Some minor movement within a Laminate floor is to be expected during variations of climate conditions. This can lead to some minor gaps and/or lipping between planks. This is not a product fault and should be considered normal.