

How to Clean & Maintain your Hybrid Floor

Protection:

- Place a mat at all doorways that lead from the outside of your home directly onto the hybrid floor area. Mats prevent excessive dirt, grit and moisture from damaging on your floor.
- Your floor needs to be protected from direct forms of heat and/or sunlight. Blinds, curtains and external awnings should be considered on large north and west facing windows and sliding doors.
- To reduce the possibility of excessive movement within your floor (ie. gaps and/or expansion) the internal environment of your home needs to remain consistent. We recommend maintaining an internal temperature of 10-30 degrees Celsius and a relative humidity between 30-70%.
- Stilettos and high heeled shoes will cause indentations in your timber floor.
- Place felt pads or protectors on all heavy furniture.
- Use soft castors on all moveable/sliding furniture.
- Place suitable mats beneath all office chairs and desks.

Cleaning:

- Vacuum your floor regularly to remove dirt and grit. (ensure the vacuum attachment is suitable for use on hard floors)
- Mop your floors on a weekly basis using a water based, non-abrasive cleaning agent and well wrung out damp mop.
- Scuffs or old stain can be removed using a clean, damp cloth and applying the undiluted cleaning agent directly to the marked area.
- Although Hybrid flooring is waterproof, ensure all liquid spillages (ie. water, pet urine, wine, and cooking oils) are attended to immediately. Spills left unattended for a prolonged period can cause irreparable damage to the floor's protective coating.

The **“What not to do”** when caring for your Hybrid Floor:

- Never steam mop your Hybrid floor.
- Never flood mop your Hybrid floor.
- Never use non-recommended cleaning agents. These agents may contain abrasive ingredients which may damage your floor coating.

Other considerations:

- Some minor movement within a Hybrid floor is to be expected during variations of climate conditions. This can lead to some minor gaps between planks. This is not a product fault and should be considered normal.